

## INTERNET BANKING UPGRADE: IMPORTANT INFORMATION

In order to provide you with the best possible products and services, we are upgrading our Online Banking.

## Important dates for your online access:

- October 1: Bill Pay services will be <u>unavailable</u> for you to access <u>starting 4 AM CST</u>. Payments scheduled **prior** to this date will process as normal.
- October 1 October 4: Online Banking access will be <u>available in "Inquiry Only"</u> mode starting at 4:30 PM CST on October 1.
- October 4: Upgraded system will be <u>available</u> to you <u>approximately 10 AM CST</u>.

## **Additional Information:**

- To assist with our upgrade, please verify that your email address for online banking is current. This can be updated in your online banking log in.
- Account History, Auto transfers and current Bill Pay information will be carried over to the upgraded system.

Please contact us with any questions at 815-857-3299. We are available Monday through Friday, 8 AM - 4:30 PM CST and Saturday 8 AM - 12 PM CST.